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Consumer Law Center

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The website of the Better Business Bureau-www.bbb.org-is full of good information. Almost every state has a Better Business Bureau (BBB). Every local BBB has a hot line for automobile-related complaints, particularly regarding warranties. The BBB arranges arbitration hearings for participating manufacturers. Check your local telephone directory or write to:
Council of Better Business Bureaus, Inc.
4200 Wilson Boulevard, 8th Floor
Arlington, VA 22203
(703) 276-0100

Mothers Against Drunk Driving (MADD) is the definitive source for information on drunk driving. There are many local chapters, which can easily be located in an Internet search or on the MADD website. Their national contact information is as follows:

MADD
P.O. Box 541688
Dallas, TX 75354-1688
800-GET-MADD
www.madd.org

Ralph Nader's consumer protection organization is the Center for Auto Safety. It provides information on automobile defects for various models of cars and may follow-up on consumer complaints:

Write to:
Center for Auto Safety
Suite 410
2001 S Street, NW
Washington, DC 20009
www.autosafety.org

The American Automobile Association (AAA) has an affiliate dedicated entirely to traffic safety. You can reach it at:

AAA Foundation for Traffic Safety
1440 New York Ave NW
Suite 201
Washington, DC 20005
202-638-5944
www.aafts.org

A private website with extensive information about lemon laws including a state-by-state listing can be found at www.autopedia.com/html/HotLinks_Lemon.html.

The Consumer Information Center has various booklets that might be of interest to you. Call or write them at: Consumer Information Center-N, P.O. Box 100, Pueblo, Colorado 81002; telephone, (719) 948-3334 or find them on the web at www.pueblo.gsa.gov.

Consumer Federation of America
1424 16th Street, NW
Suite 604
Washington, DC 20036
(202) 387-6121
www.consumerfed.org

The National Safety Council also address auto safety issues.

National Safety Council
1121 Springlake Drive
Itasca, IL 60130
(708) 285-1121
www.nsc.org