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Legal Resources

Choices and Consequences

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[Consumer Law Center](#) > [Family Legal Guide](#) > [Automobiles](#) > [Where to Get More Information](#) > [Consumer Groups](#)

The website of the Better Business Bureau-www.bbb.org-is full of good information. Almost every state has a Better Business Bureau (BBB). Every local BBB has a hot line for automobile-related complaints, particularly regarding warranties. The BBB arranges arbitration hearings for participating manufacturers. Check your local telephone directory or write to:

Council of Better Business Bureaus, Inc.

4200 Wilson Boulevard, 8th Floor

Arlington, VA 22203

(703) 276-0100

Mothers Against Drunk Driving (MADD) is the definitive source for information on drunk driving. There are many local chapters, which can easily be located in an Internet search or on the MADD website. Their national contact information is as follows:

MADD

P.O. Box 541688

Dallas, TX 75354-1688

800-GET-MADD

www.madd.org

Ralph Nader's consumer protection organization is the Center for Auto Safety. It provides information on automobile defects for various models of cars and may follow-up on consumer complaints:

Write to:

Center for Auto Safety

Suite 410

2001 S Street, NW

Washington, DC 20009

www.autosafety.org

The American Automobile Association (AAA) has an affiliate dedicated entirely to traffic safety. You can reach it at:

AAA Foundation for Traffic Safety

1440 New York Ave NW

Suite 201

Washington, DC 20005

202-638-5944

www.aaafits.org

A private website with extensive information about lemon laws including a state-by-state listing can be found at www.autopedia.com/html/HotLinks_Lemon.html.

The Consumer Information Center has various booklets that might be of interest to you. Call or write them at: Consumer Information Center-N, P.O. Box 100, Pueblo, Colorado 81002; telephone, (719) 948-3334 or find them on the web at www.pueblo.gsa.gov.

Consumer Federation of America
1424 16th Street, NW
Suite 604
Washington, DC 20036
(202) 387-6121
www.consumerfed.org

The National Safety Council also address auto safety issues.

National Safety Council
1121 Springlake Drive
Itasca, IL 60130
(708) 285-1121
www.nsc.org

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